Physical and Sensory Impairment
Info and Strategy Session
27 February 2019 | 10:00 – 11:30
St George’s Centre, 60 Great George Street, Leeds, LS1 3DL
Leeds Disability Access Resource

GUIDE

EUAN'S
Challenges

- Scarcity of local information on the suitability of disability access at venues.
- What resources are currently available? - Euan’s Guide, Accessible Leeds
- Maintenance – reviews need to be updated.
- Awareness – people need to know about the resource.
- Easy access point – the resource needs to be easy to find.
- What will we do with the information once it’s collected?

Leedsdirectory.org

- Reviews to consider a wide range of disabilities
Euan’s Guide

- Diagnosed with Motor Neurone Disease (MND) in 2003.
- Condition progressed from being ambulant disabled to a manual chair user and now a powerchair user.
- “The website is all about sharing. We wanted to share the knowledge we have built up, and also learn from others”
- Giving disabled people a voice
- Providing quality of information
How can you help?

- AWARENESS – tell people about the website and where to find it.
- AMBASSADOR - Encourage others to review their experiences?
- REVIEW – Help us to keep the site current and useful.
- Mystery Shopper vs Clipboard Inspector?
- “A picture really is worth a thousand words, and our reviewers are always telling us how helpful it is to be able to see an image of the venue being described”
  - A shot of the exterior and how you get in
  - A shot of the interior or if it's an outdoor venue, the main area
  - A shot of the toilet
What to review?

- “A venue can be anywhere really! We have reviews and listings of Post Offices, museums, tram stops, gardens, airports, shops, hotels and more...”
- Leeds Directory venues?
Which categories to use?

- https://www.euansguide.com/reviews/results/?city=Leeds&countrycode=GB&location=Leeds%2c+UK&sortby=NumberOfReviews&pagenum=14
- Café Sylva
  https://www.euansguide.com/venues/cafe-sylva-leeds-8130

- **Overall Title** - If you were to describe your visit in just a few words what would you say?
- **Overall Description** - What are the most important things you want to tell people about your visit?
- **Parking & Transport** – Is there a car park or parking nearby? What is the nearest station? Or is there a bus stop nearby?
- **Access** - Anything you wish to tell people about how you get in and around
- **Toilets** - People always want to know about the toilets!
- **Staff** - The Number One most important part of any visit!
Where do we go from here?

- https://twitter.com/leedsaccess?lang=en
- https://www.ldpo.co.uk/leeds-access-advisor
# Accessible Leeds Review Form

Thank you for helping us by reviewing venues across Leeds in order to determine which Venues are accessible.

<table>
<thead>
<tr>
<th>Section</th>
<th>Rating</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Reviewer:</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Location:</strong></td>
<td>⭐⭐⭐⭐⭐</td>
</tr>
<tr>
<td><strong>Venue:</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Date:</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Access</strong></td>
<td></td>
</tr>
<tr>
<td>Comments:</td>
<td></td>
</tr>
<tr>
<td><strong>Customer Service</strong></td>
<td>⭐⭐⭐⭐⭐</td>
</tr>
<tr>
<td>Comments:</td>
<td></td>
</tr>
<tr>
<td><strong>Getting around the venue</strong></td>
<td>⭐⭐⭐⭐⭐</td>
</tr>
<tr>
<td>Comments:</td>
<td></td>
</tr>
<tr>
<td><strong>Parking</strong></td>
<td>⭐⭐⭐⭐⭐</td>
</tr>
<tr>
<td>Comments:</td>
<td></td>
</tr>
<tr>
<td><strong>Toilets</strong></td>
<td>⭐⭐⭐⭐⭐</td>
</tr>
<tr>
<td>Comments:</td>
<td></td>
</tr>
</tbody>
</table>

Please return your Review Form to: The William Morris Centre, Aire House, 100 Town St, Leeds LS1 1PP or info@wmrdc.org
Accessible Leeds Reviews

2019

January

M&S FOODHALL, KIRKSTALL

18/01/2019

LEARN MORE
January

**M&S FOODHALL, KIRKSTALL**
18/01/2019

**SHOEZONE, KIRKSTALL**
18/01/2019

**HOLT PARK ACTIVE, LEEDS**
17/01/2019
Holt Park Active, Leeds

Reviewer: Nathan Popple

ACCESS ★★★★★

Comments:

CUSTOMER SERVICE ★★★★★
Holt Park Active, Leeds

Reviewer: Nathan Poppie

ACCESS

Comments:

CUSTOMER SERVICE

Comments:

GETTING AROUND THE VENUE

Comments:

PARKING

Comments:

TOILETS

Comments:

Additional comments:

1 Likes  Share

COMMENTS (0)  Newest First  Subscribe via e-mail
Dates for your diary

Forum Central – Looking Back, Looking Forward event
Tuesday 16 April, 10-12 noon

Health and Care Leader’s Network
Tuesday 30 April, 1-4pm

Next PSI Info and Strategy Session
Wednesday 29 May, 2-3.30pm
Thank you for coming – see you soon!